



SERVICE PRESENTATION

2022



More than 65 years of experience in logistics!



- **VALUES AND MISSION**
- **GENERAL INFORMATION**
- **EQUIPMENT AND ASSETS**
- **SERVICES**
 - ROAD TRANSPORT
 - INTERMODAL
 - FORWARDING
 - WAREHOUSING AND DISTRIBUTION
- **COMMITMENT**
- **QUALITY**
- **HISTORY**



MISSION

We build quality relationships with our clients, offering high quality logistic services, adapted to the specific needs of each of them.

VALUES

We are people who believe in **HONESTY** and **PROXIMITY** as the basis of the relationship with customers, suppliers and colleague.

We encourage individual **PROACTIVITY** to improve the team as a whole, assuming the **COMMITMENT** to pursue day-to-day challenges.

Our purpose is to offer a **QUALITY** service that is sustainable over time that everyone can enjoy.



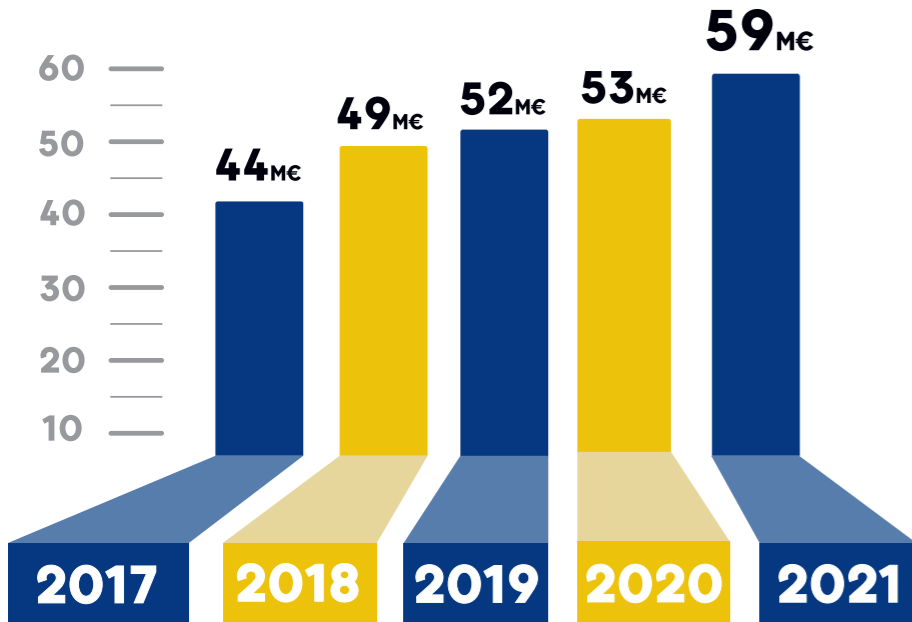


GLOBAL LOGISTIC OPERATOR

TOP 25

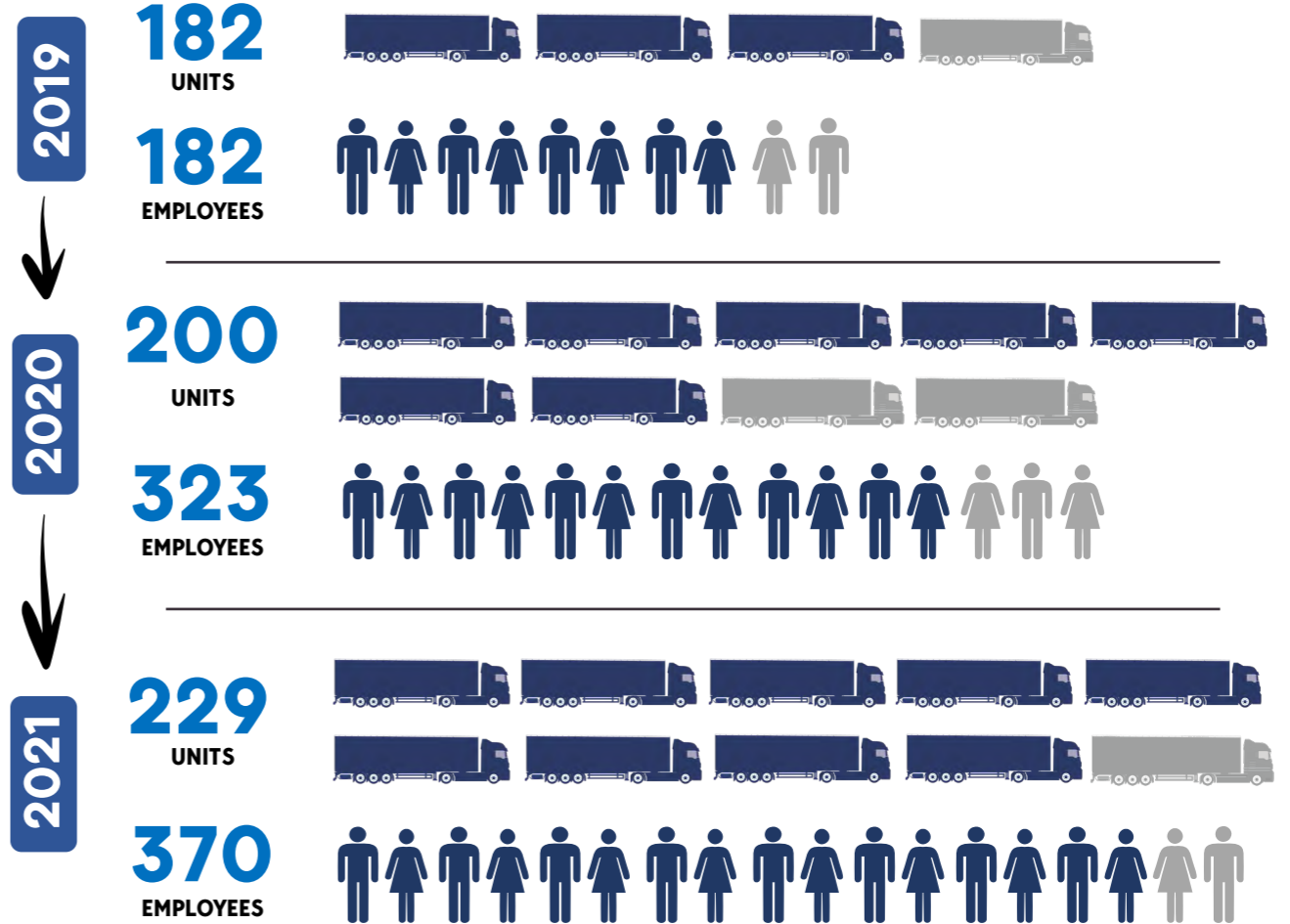
WITHIN 25 MAIN INDUSTRIAL TRANSPORT COMPANIES IN SPAIN

TURNOVER EVOLUTION



We end 2021 with a turnover of **more than 59 million euros**, 11,84% more than last year.

OWN FLEET AND EMPLOYEES



OUR OWN EQUIPMENT AND ASSETS

In 2017 we inaugurated our logistics base in Lleida, with a total surface area of 13,800 m². 1.500 m² are offices, and 700 m² are our own workshop. The 100% of maintenance is carried out at the base, and our team is responsible for keeping the vehicles in perfect condition.

We have our own gas station open to the public 24 hours a day. Quality diesel at a competitive price.



EUROVI TRUCKS AND NEW TRAILERS

The 100% of our EURO VI fleet, less than three years old, have engines that have maximum efficiency technology that allows to reduce the consumption of fuel.

In 2019, Scania awarded us with the title “The most efficient fleet in Spain” surpassing the 85% SDS.

13.800 M2 HEADQUARTERS



1.500 M2 OFFICES



700 M2 GARAGE



OWN GAS STATION



VEHICLE WASH AREA



OUR SERVICES

01
**ROAD
TRANSPORT**



03
FORWARDING



02
**INTERMODAL
TRANSPORT**



04
**WAREHOUSING
AND
DISTRIBUTION**

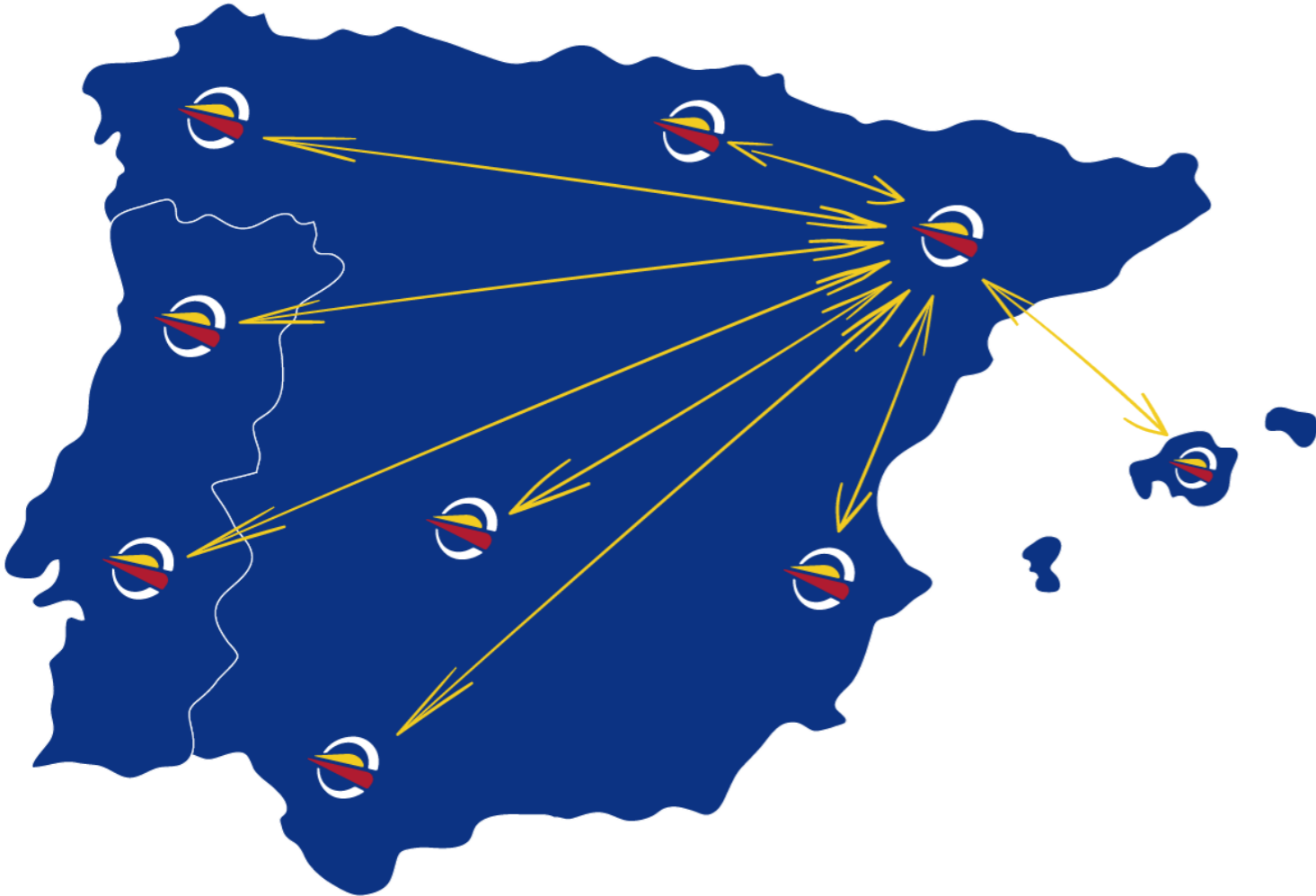


ROAD TRANSPORT

Our FTL transport service is characterized for medium-long-term commitments, punctuality in loading and unloading, own fleet capacity and proactivity in the management of all types of incidences.

[COME BACK TO SERVICES](#)

NATIONAL



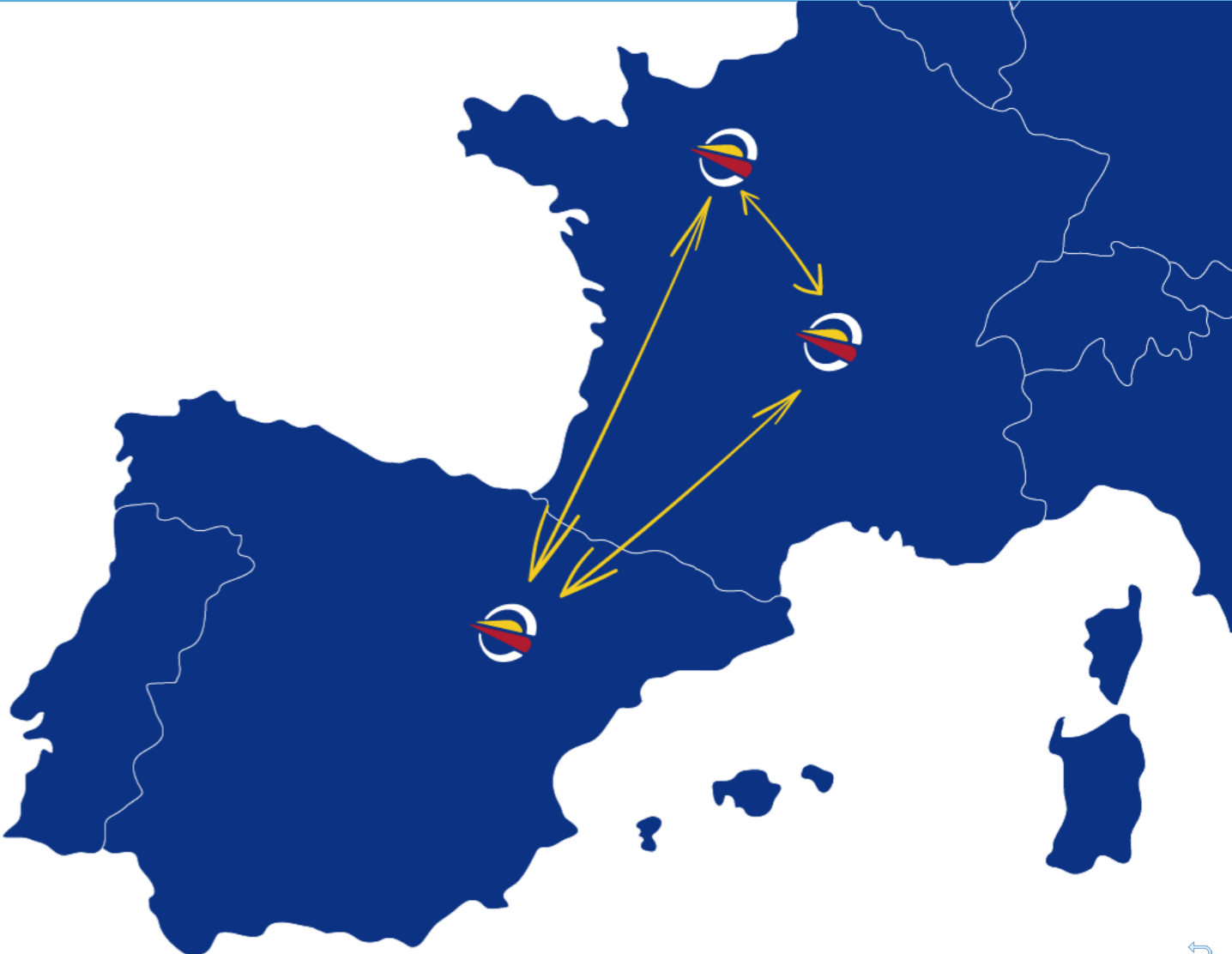
DAILY SHIPMENTS

From Catalonia to Basque Country - Navarra - La Rioja - Zaragoza - Castellón - Valencia - Alicante - Murcia - Madrid - Toledo and Guadalajara

INTERNATIONAL

Daily departures from north east Spain to France

FRANCE - FRANCE ——— **FRANCE - SPAIN**





INTERMODAL

Combined road and rail transport:
Exports and Imports from/to UK

COME BACK TO SERVICES

INTERMODAL BENEFITS

1

INCREASE COMPETITIVENESS €/TN

Against other carriers in the sector

2

PLATAFORM TRACKING

We know at any moment the position of the vehicle

3

COMMITMENT WITH THE ENVIRONMENT

We reduce around 1,2 TN of CO2 per shipment



4

INCREASE OF PAYLOAD

We can load up to 27TN

5

DAILY DEPARTURES AND GUARANTEED PUNCTUALITY

More resources available

6

WE CARE ABOUT DRIVER WELLNESS

We switch international transport into local transport



<https://youtu.be/aQ248epDoiQ>



THAT'S HOW WE DO IT!



LE BOULOU



BETTEMBOURG



CALAIS



SHEERNESS



FORWARDING

At Serveto we manage all types of maritime shipments, groupage – LCL and completes – FCL, operating in the main national ports, both in import and export: **Barcelona, Tarragona, Valencia, Algeciras, Bilbao,** among others.

[COME BACK TO SERVICES](#)



EXPORTS

- 1 Indonesia
- 2 USA
- 3 China
- 4 Brazil
- 5 Israel
- 6 Middle East
- 7 Canada
- 8 N.Zeland + Australia
- 9 Mexico
- 10 Singapore

IMPORTS

- 1 China
- 2 Vietnam
- 3 India
- 4 Turkey
- 5 Israel
- 6 Brazil

in more than 10 countries!

In 2021 we managed +10.000 TEU



ADDED VALUE AS A FORWARDERS

We take care of your cargo and support you until it has reached its destination

Freight Management cost reduction (freight negotiation in charge of the client).

Know-How as freight forwarders

Portfolio of carrier contacts and business relationships

1 single interlocutor

Centralization and minimization of incidences



We manage ocean shipments to/from the main ports in Spain

01

Main commitment: Confirmation and shipment follow-up, departure and arrival confirmation

02

Global network of agents in origin/destination

03

We collaborate with the main shipping companies to offer the best alternative to the customer

04



WAREHOUSING AND DISTRIBUTION

Storing capacity of more than 25.000
m2 of surface

COME BACK TO SERVICES

NOWADAYS WE HAVE...

More than 25.000 m2 in Lleida and Barcelona

Cross-docking operations, industry and human/animal feed

Orders picking and goods consolidation

Possibility of EDI integration

3 work centers in Lleida

Animal feed

Human feed

Paper sector and industry sector



Collection at customers site

+25.000 m2 of storing surface divided in 3 warehouses



Quick and efficient delivery



NEW LOGISTIC CENTER

(IN CONSTRUCTION)

Located in Vilanova de la Barca, 9 km away from our HQ in Lleida

2 modules of 5.500m² each. CAPACITY FOR 20.000 PALLETS

18 automatic docks and 2 side loading ramps

Stock control in REAL TIME by ERP and SGA

3 floors of open space offices with dressing rooms, lunch room, meeting meeting rooms and product view

Latest standards in construction, complying with fire-fighting NFPA regulations

DECEMBER 2021



FEBRUARY 2022



JUNE 2022



SERVETO COMMITMENT



Força Lleida sponsorship



Collaboration with Biomedical Research Institute of Lleida



Collaboration with AFANOC



Bàsquet Alpicat sponsorship



Professional Sections sponsorship of FCB



Collaboration with ASPAMIS



Humanitarian aid for Ukraine

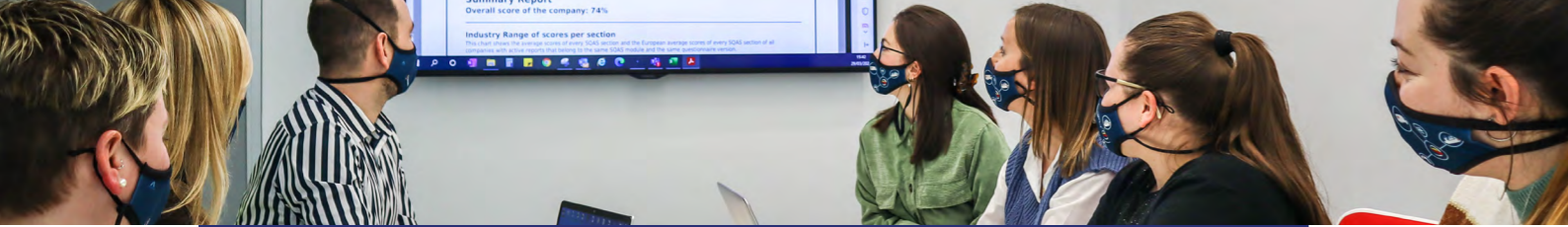


Atlètic Lleida sponsorship



Solar panels in our HQ





QUALITY SERVICE

Serveto has the following certifications:



ISO9001:2015

Quality Management System



ISO14001:2015

Environmental Management System



SQAS

Q, SS and Protecion management and RSE in chemical industry



ISO45001:2018

Health and Safety Management System



ISO39001:2013

Road Traffic Management System



Guaranteed commitment!

PUNCTUALITY AT LOADING AND UNLOADING

CONFIRMATION AND REAL TIME TRACKING



OUR HISTORY

Starting business in Camarasa



Opening European market (France)



Relocation of HQ, new open space offices



Starting intermodal activity



1955

1975

2000

2011

2017

2018

2020



HQ in Lleida and national operations



Starting of forwarding operations



Starting groupage services



HEADQUARTERS

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